

Great
Place
To
Work[®]
Certified

Black Box Overview

Where People, Ideas, &
Technology Converge

When partnering with Black Box, expect an optimal technology solution for your IT Infrastructure landscape to thrive. A diverse, vendor-agnostic, technology portfolio that enables you to get the specific solution and results you need. Black Box's global teams can design, develop, and deploy secure IT solutions tailored to your specific applications. Just as we've helped thousands of enterprises, we can help you improve customer and user experiences, mobilize people, enhance collaboration, increase productivity, raise building IQs, reduce costs, and secure & safeguard the information — and people — flowing in and out of your enterprise.



Think Global. Act Local.

Expect the best of both worlds: strategic global expertise, executed locally. When you work with Black Box, you can confidently anticipate a seamless level of service in 35+ countries, worldwide. Work with a partner that follows global best practices and processes, but has local experts well-versed in regional standards and regulations.



35+

Countries
Worldwide



30+

International
Technology
Partnerships



75

Delivery &
Support Centers



3,000+

Global
Representatives



\$700+ Mn

Revenue
FY25



120+

Fortune 500
Clients



48+

Years of
experience

Integrating solutions & services across



Healthcare



Airports



Financial
Services



Data Centers



Industrial



Retail

Global Solution Integration

Intelligent Infrastructure



Fiber Connectivity

Offering high-speed data transmission via optical fibers ensuring reliability, speed, and bandwidth capacity.



IoT, Physical Security & Surveillance

With our comprehensive solutions, we ensure the safety, efficiency, and reliability of modern enterprises globally.



Passive Infrastructure & Structured Cabling

Building a new location, upgrading existing infrastructure, ensuring 5G connectivity, or adding smart technology.

Data Center



DC Infrastructure

Scalable data center solutions, optimizing infrastructure with expert DCIM, efficient cabling, meticulous planning, and streamlined operations for peak performance.



Networking & Connectivity

Secure, seamless connectivity with advanced SDN, fabric architectures, firewalls, load balancing, Wi-Fi, and DAS for optimal network performance.



DC Support Services

Delivers expert managed services, strategic program management, maintenance, troubleshooting, DCI enhancements, and detailed reporting.

Enterprise Networking



Local & Wide Area Networks

Connects devices via intelligent LANs and enables seamless multi-cloud transformation with secure WAN architecture for optimized user experiences.



Cloud Networks

Cloud network solutions enable remote access to resources and services over the Internet, providing scalability, flexibility, and cost-effectiveness for businesses and individuals.



Wireless & Private LTE Networks

With wireless and Private LTE, coupled with other networks, you can create a strategy that supports everything wireless — for your network now and well into the future.

Modern Workplace



Employee Experience

Implements employee self-help solutions to enhance workplace efficiency, reduce IT downtime with automation, and optimize resource allocation for seamless expansion.



Advisory & Consulting

Consulting Services improve customer experience with assessments, actionable solutions, optimization workshops, and AI-driven strategies for innovation, resiliency, and efficiency.



Customer Experience

Enhances the contact center and customer experience through cloud migration, AI, and automation. Our services modernize CX, align with market trends, and drive revenue growth through continuous improvement.

Cybersecurity



Managed XDR & IAM

Protect your enterprise with scalable identity management and managed XDR, securing endpoints, cloud, IoT, and more using AI-driven threat adaptation.



Infrastructure & Data Security

Secure your IT Infrastructure & data across all locations, on-site or cloud-based, with top-tier integrated security. Receive tech advice and safeguard remote workers.



Advisory & GRC

Maintain compliance, consistency, and risk control to safeguard critical strategies and keep your organization structured and secure.

Global Support Services



Managed Services

Provides managed IT services, ensuring smooth operations, innovation, and team focus on crucial objectives with flexible, tech-savvy, cost-effective solutions.

- Service Desk
- Staff Augmentation
- Support Services
- Customer Success



Professional Services

Professional services connect you with the right technology, develop flexible, advanced networks, and provide expert insight, flawless execution, and savvy ongoing management.

- Consulting & Design
- Project & Deployment
- Field & Dispatch Services
- Customer Application Development

Offerings



Turnkey Service

Fully integrated solutions, ready to deploy - so you can focus on business, not complexity.



Design Build

Complete, tested, and ready-to-deploy solutions - built for your business, delivered by experts.

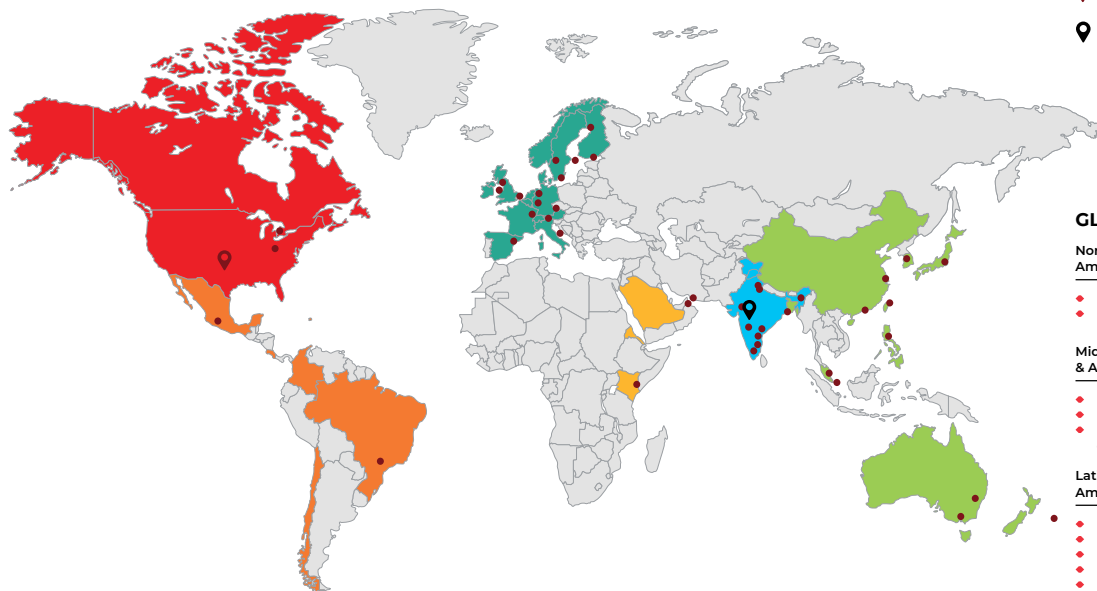


Connected Solutions

Expertly engineered, seamlessly integrated, thoroughly tested, and fully ready for deployment across any environment.

One-stop Service - Simplify your tech stack with one-stop IT solutions, ready to scale.

Presence



📍 US HQ

📍 Registered and India HQ

Presence in
35
Countries

GLOBAL PRESENCE

North America

- Canada
- USA

Middle East & Africa

- Kenya
- UAE
- Kingdom of Saudi Arabia

Latin America

- Brazil
- Chile
- Costa Rica
- Colombia
- Mexico
- Puerto Rico

Europe

- Austria
- Belgium
- Denmark
- Finland
- France
- Germany
- Italy
- Ireland
- Netherlands
- Norway
- Spain
- Sweden
- Switzerland
- UK

Asia-Pacific

- India
- Australia
- Bangladesh
- China
- Hong Kong
- Japan
- Malaysia
- New Zealand
- Philippines
- Singapore
- South Korea
- Taiwan

Clients



We work with



Architects



Consultants



Technology companies

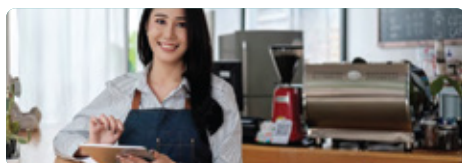


Large enterprises

Project Types

- IT Campus
- IoT
- Hotel
- Hospital
- Museum
- Experience Center
- Data Center
- Office Campus
- University Campus
- Command Center
- Factories

Use Cases



Retail Security Upgrade

Revamped store security for a top retailer. Losses dropped, control improved. Saved \$1B in 3 years.



Hyperscale Data Centers

Built global data centers under tight deadlines. Delivered at scale with high standards. Enabled global cloud growth.



Network Refresh for IT Leader

Modernized network for a global tech firm. Simplified ops boosted uptime. Ready for future growth.

Black Box® (BSE: 500463/NSE: BBOX) is a global leader in digital infrastructure solutions, delivering network and system integration, managed services and technology products to Fortune 100 and top global enterprises. With a presence across the United States, Europe, India, Asia Pacific, the Middle East and Latin America, Black Box serves businesses across financial services, technology, healthcare, retail, public services and manufacturing.